Refer-to-Quit

Progress Report

1-866-QUIT-FAX (1-866-784-8329

Patient stamp, label, OR info (name, record number, DOB, date)

The Quitline has a secure **Online Referral Service**, allowing providers to refer tobacco users electronically with a valid provider e-mail address and to also access downloadable progress reports.

For more information, or to register for the **Online Referral Service**, please contact the Quitline at 1-866-NY-QUITS (1-866-697-8487).

Reaching Referred Clients:

- A minimum of five telephonic attempts are made to reach a tobacco user.
- When contact is made, the tobacco user is offered free Quitline cessation services.
- If no contact, a letter is sent encouraging the tobacco user to contact the Quitline for help to quit.
- The outcome of the intervention or attempt to reach the tobacco user is documented below.

Call Outcomes

Date Progress Report Generated:

Status:

- o Reached/Completed
- Declined services at this time
- o A minimum of 5 attempts were made with no response from client
- o Wrong number or client no longer lives there
- o Phone disconnected

Quit Status

- Already quit
- o Client wants to quit
- o Client has chosen a quit date
- o Client has not determined a quit date but plans to quit with in 30 days
- Not ready to quit at this time

NRT Eligibility/Status

- o Eligible- sent a 2 week supply of:
- Ineligible for a 2 week supply of NRT Reason:
- Already received NRT and is using NRT
- Already received NRT and not using NRT yet
- Sent NRT but has discontinued use of NRT Reason: